

## Privacy

Euroband B.V. believes that everyone has the right to privacy. We respect and protect your privacy by complying with the personal registration law, the European Data Protection Directive (95/46/EC) and the personal details protection law. We have a personal details list which establishes our rules concerning the registration of personal information, and an online privacy policy.

### **Online Privacy Policy:**

This Privacy Policy outlines the rules which we apply to the privacy of the Euroband B.V. website. We wish to inform you below as to what information can be traced back to an individual that is collected on this website.

### **Information regarding data collection and use:**

Euroband B.V. is the only holder of the information which is collected on this site. We will not sell the information, pass it on, or make it available to third parties in any way that is not specified in this privacy policy.

### **Registration and ordering:**

Our forms request information from the customers. The customer must provide us with information so that we can reach them (such as their name, postcode, place of residence and e-mail address). This information is used in order to contact the customer regarding services within our business which the user has requested, in order to send invoices and so that the order can be processed. If we run into any problems while carrying out our services, we will use the information in order to contact our customer. We do not require any payment information on our forms.

### **Cookies:**

A cookie is a small piece of data that is saved to the user's hard disk which contains information about the user. Use of a cookie is in no way linked to personal information on our site. When the user closes his/her browser, the cookie simply stops. As we place cookies, customers do not have to fill out their personal details again when they place an order next time.

### **Log files:**

We use IP addresses in order to analyse trends, manage our site, to gain insight into how users use our site and in order to gather broad statistics for joint use. IP addresses are not linked to personal information.

### **Newsletter:**

If a user wishes to register for our newsletter, we use information such as their name and email address.

### **Provision to third parties:**

We use third parties in order to ship orders. These third parties do not save, use or provide this data to other parties for any other ends.

### **Links:**

Our site contains links to other sites. We would like to stress that Euroband B.V. is not responsible for the privacy of these other sites. We advise our users when leaving our site to read the privacy policies of all sites which collect personal information. Our privacy policy strictly applies to information which is collected on our site.

### **Special offers:**

We send all new customers an email to ask whether they are interested in receiving our newsletter which contains special offers. We respect our customer's right to privacy, so we also offer the option not to receive this information.

### **Choices/cancellation:**

Customers who no longer wish to receive our newsletter can inform us of this by sending an email to: [info@euroband.info](mailto:info@euroband.info).

### **Security:**

We also do everything we can in order to protect the data of our customers both offline and online. All user data is protected within our company. Only the person(s) who require the information in order to carry out a specific task, such as carrying out services which our customers have requested, in order to send invoices and in order to carry out the order, have access to personal information. The computers on which we have stored the personal information are protected by double passwords, antivirus software and a firewall. We do not save financial information such as credit card numbers.

### **Correcting/amending personal information:**

If the personal information of a user changes or if a user no longer wishes to make use of our services, then the information to which we have access can be corrected, amended or deleted in the following way. These requests must occur in writing and be sent to:

Euroband B.V.

Velsenstraat 4

4251 LJ Werkendam (the Netherlands)

### **Notification of changes:**

If we decide to change our privacy policy, we will notify you of this on our Homepage, so that users are always up to date on which information we collect, use and under which circumstances, if there are any, we do this. If we decide to use personal information for some

reason which deviates from the manner which was applicable at the time of collecting the data, we will inform the users by sending an email. Users can choose whether to allow us to use the information in this new way. We use the information according to the privacy policy which was in effect at the time the data was collected.

If you have any questions regarding our privacy policy on our website, please send an e-mail to: [info@euroband.info](mailto:info@euroband.info).